



GENERAL LIMITED WARRANTY

CENTURY WOODWORK INC. (CWI) WARRANTS TO THE ORIGINAL PURCHASER THAT THE QUALITY OF MATERIALS AND WORKMANSHIP OF ALL PRODUCTS MANUFACTURED BY US SHALL BE FREE OF FACTORY CAUSED DEFECTS THAT WOULD RENDER THE PRODUCT UNSERVICEABLE DURING ONE (1) YEAR AFTER THE DATE OF MANUFACTURE.

Should a part or product be proven to be defective, Century Woodwork Inc. (hereinafter **CWI**) may, at its option, offer a replacement part or product, or refund the original purchase price of the part or product to the original purchaser (less Shipping & Handling). **PLEASE NOTE:** Differences in opinion regarding aesthetic issues (coating, color match, grain match, etc.) **DOES NOT** constitute a defect in material or manufacture. It is up to a qualified and authorized officer of CWI to make such aesthetic judgments and all findings thereafter shall be considered **FINAL**. Transportation, installation, finishing and / or maintenance of new parts / products are the sole responsibility of parties other than CWI. All bare or primed wood products must be primed, sealed and / or painted with superior materials to equal or exceed industry standards in order to be deemed as **WARRANTED**. Installation and finishing must have been performed in a manner consistent with the guidelines described by CWI in order to be considered warrantable. Suggestions of finishing materials / brands / products by a representative of CWI are to be considered as mere guidelines and nothing more, and it is up to the Purchaser to make all final judgments in this regard without any liability to CWI whatsoever. This warranty covers only products and parts manufactured directly by CWI, and lists the only responsibilities and remedies thereto. Normal aging, any incidental damages, misuse, or depreciation from use, or abuse and mishandling of products is not covered. Damages from fire, corrosive chemicals, wind & flying debris, salt, acid rain, flood, natural disaster, or other Acts of God are not covered. CWI makes no other Warranty or Guarantee, express or implied, except as contained herein and in sole regard to products manufactured by CWI only. This Warranty is made in lieu of all other Warranties, express or implied, or assumed merchantability or fitness for a particular purpose. Any implied Warranties that are not hereby excluded due to operation or law are limited in their duration to the duration of the express Warranty provided herein for the products warranted. All Warranties are rendered to the Original Purchaser only and are not transferable. Warranty is withheld for any product for which full payment has not been received and will remain withheld until full balance of account is paid.

EXCLUSIONS AND VARIANCES TO THE GENERAL LIMITED WARRANTY

INSULATED GLASS AND OTHER GLASS UNITS

CWI warrants all insulated glass (IG) units to the original purchaser to be free from seal failure for a period of TEN (10) years from the date of the glass unit manufacture. This warranty does not cover cracked, broken, or damaged glass due to accident, abuse, mishandling, heat build-up, or faulty installation. One-Lite IG windows exceeding 35 square feet of continuous insulated glass surface are shall have **NO WARRANTY**. Warranty is further withheld from any unit subjected to pressure washing, corrosive or harsh chemicals / cleaning compounds, or the introduction of glass films or tinting by others (aftermarket) than CWI during the original manufacturing process. Insulated glass units exposed to an atmospheric pressure in excess of 5,000 feet above seal level are not covered by this warranty. Minor scratches or imperfections in glass that do not impair structural integrity or significantly obscure normal vision or viewing capabilities are not considered manufacturing defects and are not covered by this warranty. Should there be a covered seal failure not caused by one of the above factors, CWI will provide at its discretion either a replacement piece of insulated glass, or a sash glazed with insulated glass, delivered to the original point of purchase. Installation labor, jobsite cartage, painting, finishing, and related activities and any damages arising from such activities are **NOT** the responsibility of CWI.

INSULATED GLASS UNITS WITH GBG (GRILL-BETWEEN-GLASS) GRIDS

CWI warrants all of its GBG products and their field performance for a period on ONE (1) year from the date of manufacture. After the General Liability Warranty expires, it becomes the discretion of the officers of CWI to evaluate each warranty claim independently for validity and further coverage and / or reparations. No darker colors, most specifically bronze / black / red / green / anodized shall be covered under CWI Warranty due to their inherent and known tendencies to absorb heat. For GBG units, CWI has taken the necessary steps to ensure their compatibility within an IG unit through its testing from a certified independent laboratory to Canadian Fog standards. It is up to the discretion of the purchasing company as to whether or not to use the products supplied and manufactured by CWI, as test results may be supplied upon request. All products drawings not supplied by CWI are not guaranteed or implied to check for accuracy by CWI prior to production. It is up to the Purchaser to be sure to check all measurements and specifications for accuracy prior to submittal and subsequent manufacture. Since IG units are not manufactured by CWI, it is up to an independent IG manufacturer who purchases the GBG grids to follow all guidelines and procedures supplied by their respective spacer and / or glass supplier to ensure that the seal does not fail or that the unit will not deteriorate prematurely to the point of failure, whether directly or indirectly affected by the grids from CWI. Should there be a covered failure of a grid or an IG unit that is not caused directly by one of the provisions above, CWI will provide at its discretion either a replacement grid or a partial refund of the original purchase price not to exceed 100 percent of the original item price from CWI. Installation labor, jobsite delivery, re-glazing or insulating, any related work and any other damages arising from such are **NOT** the responsibility of CWI in any way.

PRIMED & PRE-FINISHED SDL (SIMULATED DIVIDED LITE) GRIDS

CWI warrants all of its SDL products and their field performance for a period on ONE (1) year from the date of manufacture. After the General Liability Warranty expires, it becomes the discretion of the officers of CWI to evaluate each warranty claim independently for validity and further coverage and / or reparations. No darker colors, most specifically but not limited to bronze / black / red / green / anodized shall be covered under CWI Warranty due to their inherent and known tendencies to absorb heat, and these darker colors shall be **NULL AND VOID** of all warranties whether finished by CWI or outside vendors. For SDL units, CWI has taken the necessary steps to ensure proper adhesion between the bars and the different tapes offered (adhesion tests are available upon request) and have been shown to meet or exceed the required limits and industry standards in both dry and wet applications. For applications where the bars have been pre-finished (standard priming coat is not covered), CWI warrants to the original purchaser the SDL composite bars against chalking or material discoloration (beyond reasonable levels) as a result of normal aging and exposure for a period of ten (10) years. **TAPE WARRANTY:** CWI reserves all rights and warranties regarding tape longevity and will honor the standard warranties of the individual tape manufacturers for performance, as well as may supply proper guidelines for installation and glass cleaning to ensure the full warranty supplied to CWI by the manufacturers (available by request). This Warranty may be voided out without exception for the use of pressure washing equipment on the glass for the purpose of cleaning. **PRESSURE WASHING IS NOT ALLOWED ON ANY OF OUR PRODUCTS AS IT MAY CAUSE TAPE, GLASS OR OTHER FAILURE, AND DOING SO WILL VOID ALL WARRANTIES.** Be sure to use proper discretion when cleaning windows and doors. Harsh and / or corrosive chemicals (ex. Windex TM brand) used in the cleaning or application process shall immediately void and all warranties offered by CWI. For the Dura-Grain SDL products, only gel-based stains are allowed for finishing the products in order to ensure proper Warranty. CWI does not warranty any wood SDL bars placed on the exterior of any units for any period of time and these products are sold with **NO WARRANTY**.

GENERAL LIMITED WARRANTY

WOOD DOORS & DOOR UNITS

CWI manufactures doors and door units to requested custom specifications and individual desires. Doors with any of the following specifications or with any of the following features will be sold with **NO WARRANTY**:

1. DOORS MORE THAN EIGHT (8) FEET TALL (96 INCHES)
2. STILES AND / OR RAILS LESS THAN FOUR (4) INCHES WIDE
3. DOORS MORE THAN THIRTY-SIX (36) INCHES WIDE
4. DOORS WITH RADIUS OR CURVED TOPS** (**-UP TO DISCRETION OF CWI)
5. SOLID WOOD PANELS WIDER THAN FOURTEEN (14) INCHES (NOT COVERED AGAINST SPLITTING OR WARPING). WARRANTY FOR SPLIT OR WARPED PANELS UNDER FOURTEEN (14) INCHES SHALL BE MADE FOR ANY SPLIT THROUGH BOTH SIDES OF THE DOOR PANELS THAT ALLOWS LIGHT TO BE VISIBLE THROUGH THE SPLIT. PANEL SHRINKAGE AND EXPANSION ARE NORMAL NON-WARRANTED EVENTS.

DOORS NOT INSTALLED OR MAINTAINED UNDER THE FOLLOWING CONDITIONS SHALL BE VOID OF WARRANTY:

1. Doors must be stored and transported flat and protected from moisture and / or excessive temperature changes prior to pre-hanging, installation and finishing.
2. Doors must be hung and installed plumb and level with hinges meeting minimum industry standards (3 hinges per door for doors under 90 inches of height and 4 hinges per door for doors over 90 inches of height), adequately weather-stripped, and with enough perimeter clearance to allow for natural swelling.
3. Exterior doors must have adequate exterior paint and / or stain with sealer and have both sides and all four edges thoroughly and adequately sealed against moisture penetration (AWI standards).
4. Doors with glass lites must have the final coat of paint and / or sealer uniformly lap over onto the glass at least 1/16 of an inch.
5. Dark grained wood with clear finish or wood doors painted or stained a dark color **MUST** be kept from direct sunlight.
6. Doors must not be handled, installed or maintained so as to produce a bow or warp in the door. Warp refers to a variation in the plane or flatness of the door itself and does not refer to the relationship of the door to the frame or jamb in which it is hung. A bow or warp of one-quarter of an inch (1/4 ") or less in the entire plane of the door shall **NOT** be considered a factory defect. Doors over 36 inches wide and / or 96 inches tall are not warranted for warp under any circumstances. For any Warranty claim involving warp or bow, CWI shall be allowed to defer action on repairing or replacement for a period of up to twelve (12) months from the date of claim and / or door installation, so as to allow the door to adjust to normal conditioning and equalization to the temperature and humidity environment in which it has been placed. This deferral period will not count against the allowable standard one-year warranty period offered by CWI.

BUILDING CODE AND / OR LOCAL ORDINANCE COMPLIANCE

Determination of proper building design, construction codes or ordinances, and component specifications are the combined responsibility of a building's owner, designer and construction contractors, but is in **NO WAY** the responsibility of CWI or any of its employees. No prior knowledge of, or responsibility for, any applicable building codes or ordinances and / or necessary permitting or other specifications resulting there from can be ascribed to CWI, except as may be noted by the Original Purchaser to CWI and mutually agreed upon. CWI is not a design or engineering firm, nor should it be understood or construed to be such. CWI will only assume responsibility for the manufacturing of its products to customer-supplied specifications.

SYNTHETIC STUCCO AND E.I.F.S. SYSTEMS

CWI products that shall be installed in **ANY** structure surfaced in whole or in part with Exterior Insulation Finish Systems (also known as E.I.F.S. or synthetic stucco) or any other siding system that prevents the exchange or release of trapped water and water vapors, shall be deemed to have been sold with **NO WARRANTY** whatsoever from CWI.

WOOD STILES & ALL OTHER PVC COMPONENTS

CWI warrants its stiles and rails to have no more than three-eighths of an inch (3/8 ") bow over the length of an eight (8) foot stile. Any stile that is narrower than four (4) inches shall have **NO WARRANTY**. Color variations and / or grain pattern variations from face-to-face or side-to-side of each stile and / or rail are not considered a defect and shall not be a warranted replaceable item. De-laminating stiles and / or rails shall be replaced only at their original price and will not include any repair work or replacement of door units contained therein. This replacement shall be left up to the discretion of CWI and its officers and is not being stated or inferred as automatically warranted. All PVC (expanded cellular Polyvinyl Chloride) components and parts supplied by CWI are warranted against wood rot and wood destroying organisms for as long as the Original Purchaser owns them.

STATEMENTS CONCERNING FURTHER LIMITATIONS

CWI manufactures custom, special and architectural millwork, and it is our honor and privilege to do so. It is also the nature of innovative architecture to be bold, yet functional. From time to time, customers submit designs and product descriptions for manufacture by CWI, which, in the opinion of the staff, will contain aspects or features that may at some time become items of serviceable concern. Though this is merely an opinion and in no way reflects any engineering or architectural certification or expertise. *CWI reserves the right to Limit Or Withhold Warranty on any specific item, part, feature or product, which it deems a serviceable concern.* Such items or products may be noted on CWI's quotation, and / or acknowledgement, and / or invoice as having **NO WARRANTY**, though no guarantee is given to this effect. Any such item or feature shall be furnished without the provisions or protections of the General Warranty. Only an officer of CWI may change the provisions of this Warranty and only then in writing to be considered legal and binding. No Distributor, Retailer, Dealer, Salesperson, Agent, Employee, nor any other representative of CWI may alter or change this Warranty in any way. This Warranty renders specific legal rights to the Purchaser and there may be other rights that vary from State to State. **TO FILE A CLAIM YOU WILL BE REQUIRED TO PROVIDE THE FOLLOWING INFORMATION:** Your name, address, and telephone number / fax number; a description of the product for which the claim is being made; the name of the Dealer / Distributor from which the product was purchased; original paperwork or copy thereof; proof of date of purchase; and a full description of the defect. Any legal remedies pursued involving CWI must be conducted in a court that shall preside in the State of Georgia and be located in or around the metro Atlanta area to be considered enforceable.

This Warranty is considered effective as of October 1st, 2007 and may be altered periodically without notice. Please call our office for further details and limitations.